

Rider's Guide

- System Map
- Bus Schedules
- General Information

Office Hours:
8:00 AM to 5:00 PM
Monday through Friday

Office Site: 13081 John Bauer Avenue
Grass Valley, CA 95945

Mailing Address: 950 Maidu Avenue
Nevada City, CA 95959

(530) 477-0103 x 0
(888) 660-7433

TDD # (530) 271-2107

www.goldcountrystage.com

(e-mail) goldcountrystage@co.nevada.ca.us

EFFECTIVE: DECEMBER 17, 2018

"Sit back, relax and enjoy the ride!"

General Information

Gold Country Stage provides regularly scheduled fixed route bus service to Grass Valley, Nevada City and surrounding communities. Regional service is available to Auburn. Our main Transit Center/transfer hub is located at Tinloy and Bank Streets in Grass Valley.

This guide has been prepared to help you use Gold Country Stage for your transportation needs. We are committed to providing safe, courteous, convenient and reliable transit service, and to make your ride comfortable and enjoyable. Thank you for riding Gold Country Stage!

Days & Hours of Bus Service

Currently all Gold Country Stage routes run Monday through Friday. There is LIMITED Saturday service on Routes 1, 2, 3, 4, 6 and AS. The Saturday service schedules are gray shaded areas. Please check individual routes for specific time schedules. There is no Sunday service.

All Time are Departure Times; Times in BOLD are PM.

No service is provided on:

- New Year's Day
- Martin Luther King Jr. Birthday
- President's Day
- Memorial Day
- Independence Day
- TBD County observed holidays as required.
- Labor Day
- Veteran's Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Day

Wheelchair Lifts & Bike Racks

All Gold Country Stage buses are equipped with wheelchair lifts and employ tie downs for required wheelchair securement. All Gold Country Stage buses are equipped with front-mounted bike racks, available on a first-come, first-served basis. Passengers must be able to load and unload their bikes without assistance and Gold Country Stage is not responsible for damage to bicycles. Un-claimed bicycles will be locked and stored at the Gold Country Stage office and must be claimed within 30 days. No motorized bikes or hover boards allowed in or on bus. (See Unclaimed & Found information.)

Transit Connections

Gold Country Stage Route 5 travels to the Auburn Station for connections to Placer County Transit, Auburn Transit, Sacramento Light Rail, and Amtrak Thruway bus service **AS CONNECTING SCHEDULES ALLOW!** (Amtrak schedules subject to change without notification.) Please call these transportation services for current schedule information:

Placer County Transit(530) 889-2877 or (530) 889-2877-7245
Auburn Transit(530) 906-3700 Amtrak (800) 872-7245

Fares

One Zone fares apply to passengers traveling within a single zone only. Two Zone fares apply to passengers traveling within both the One and Two zones. Route 5 zone boundary is Alta Sierra Drive. Route 6 zone boundary is Bitney Springs Road.

Cash Fares	One Zone	Two Zones
Adult(18+)	\$1.50	\$3.00
Discount (Seniors 65+/ Disabled/Youth (6-17))	\$.75	\$1.50
Children (5 and under)	FREE	FREE
Transfers	FREE	FREE
One-day Pass (Non-transferable) (Unlimited rides) Adult (18+)	\$4.50	\$7.50
Discount (Seniors 65+/ Disabled/Youth (6-17))	\$2.25	\$3.75
Monthly Pass (Non-transferable) Adult (18+)	\$45.00	\$90.00
Discount (Seniors 65+/ Disabled/Youth (6-17))	\$22.50	\$45.00

Discount Fare Requirements:

- Disabled fare subject to either Medicare ID card, Disabled DMV Placard with Photo/Address ID, ADA certification letter/card issued by County of Nevada Transit Services, Disabled ID, or ADA eligibility document issued by another transit operator, or Veteran's ID card with "SERVICE CONNECTED" or Dept. of VA Affairs disabled veteran letter.
- Senior (65+) fare subject to picture/age ID card.
- Youth (6-17) fare is subject to age identification. (school or age ID)
- Single PCA fare waived when accompanied passenger has approved Travel With PCA-ADA Paratransit Eligible Card

Transfers (Non-transferable): Please obtain transfers upon boarding the bus. Transfers are ONE-WAY and must be used on the next available connecting route, traveling in the same general direction, with route indicated on transfer. **TRANSFERS MAY NOT BE USED.**

FOR ROUND TRIP TRAVEL: Additional fare may be required for traveling within two zones and using a transfer.

Paratransit Services

The County of Nevada Transit Services administers a door-to-door paratransit service for persons with disabilities who are unable to use the fixed route bus system, as mandated by the Americans with Disabilities Act (ADA). The service area includes Grass Valley, Nevada City, Penn Valley, Lake Wildwood, and other local areas. The paratransit service is currently provided by the Gold Country LIFT. In order to become eligible for paratransit service, a passenger must complete an ADA application form and be certified as eligible. Forms are available through Gold Country Stage (530) 477-0103, or toll-free (888) 660-7433 or online at www.goldcountrystage.com and through Gold Country LIFT at (530) 271-RIDE (7433) or toll-free (855) 314-RIDE (7433), or www.goldcountrylift.com.

Reservations for paratransit trips must be made the day before the requested ride or up to several days in advance. There is no same day service. Reservations are made by calling Gold Country LIFT at (530) 271-RIDE (7433) or toll free at (855) 314-RIDE (7433). You will be asked to make a reservation for the return trip at the same time you make your original reservation. Please contact Gold Country LIFT for current fares and general information.

How To Ride The Bus Policies

- Please arrive at the bus stop at least five minutes before your bus is scheduled to leave.
- For safety, driver stops at authorized and designated bus stops only. (see stop listings at www.goldcountrystage.com).
- Please allow passengers to exit the bus before you board. Seats closest to the front of the bus are reserved for seniors and disabled passengers.
- Panhandling/solicitation prohibited on bus or at stops.
- **Have EXACT FARE READY! DRIVERS DO NOT CARRY CHANGE!**
- Please avoid using excessive amounts of coins.
- **PLEASE REQUEST TRANSFER UPON BOARDING BUS!**
- Limit CARRY-ONS to the size and number you can personally handle, that do not block aisles, adjacent seating, or wheelchair designated areas, and allow for safe boarding and passenger egress.
- To ensure a pleasant ride for all, smoking, eating, drinking, playing of loud music or loud cell phone conversation is not allowed. Shirts and shoes are required. (Bottled water allowed.)

Any re-cycle items must be secured and leak proof. If items leak they will be removed from bus.

- Inappropriate, disruptive, or abusive behavior is not permitted, nor will it be tolerated, and may result in removal from the bus, suspension of bus service, and/or criminal charges.
- Remain seated until bus stops; hold grab rails tightly.
- Notify driver one block prior to your stop by pulling the bell cord.
- No weapons, flammable, and/or hazardous material allowed on bus. (Hazardous materials and items list is posted on bus or available at the Gold Country Stage office.)
- To prevent chemical sensitivity reactions, NO spraying strong odor substances on bus.
- WE ARE A SMOKE FREE ZONE! No smoking on bus, shelters, bus stops, Tinloy Transit Center. NO EXCEPTIONS
- There are no flag stops unless noted.
- **LOST & FOUND:** If you lose an item on the bus or bus stop/shelter, call us at 477-0103 x0 and tell us the date, time, and route the item was lost. Please do the same for found items. Items must be claimed within 30 days or they may be disposed of.
- No pets allowed, **except service animals**, unless transported in a secure, leak proof cage or container. No animals on seats or blocking aisles. Driver's may refuse transport or will remove animals that are aggressive and/or create a hazard, mess or disturbance.

INSTRUCTIONS FOR ON-DEMAND BUS STOPS:

• ON-DEMAND stops are defined as stops that will only be served when requested by the passenger, ONLY at times indicated on route schedule and indicated by shaded areas on schedule.

FOR ON-DEMAND PICK-UP:

- Call the Gold Country Stage office (477-0103 x0) AT LEAST 60 MINUTES PRIOR TO THE DESIRED STOP TIME TO INSURE A RIDE.
- REQUESTS PRIOR TO 7:00 AM must be made by calling the office prior to 7:00 PM the day before.
- REQUESTS FOR MONDAY (PRIOR TO 7:00 AM) must be made by calling the office prior to 7:00 PM on Friday.
- **FOR A DROP-OFF:** Passenger must ask the driver for on-demand stop when boarding the bus.



Transit Services/Gold Country Stage
950 Maidu Avenue
Nevada City, CA 95959



Gold Country Stage Route Map

ROUTE 1 NEVADA CITY

Grass Valley to Nevada City

Grass Valley to Nevada City	Nevada City to Grass Valley
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7:30	6:35
7:45	6:50
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